

## Limited Prorated Warranty

SKYREACH GROUP INC. (hereinafter called SGI" provides the original purchaser of door kit(s) or complete door unit(s) (hereinafter referred to as "Products") from an authorized dealer or retailer with a limited non-transferable warranty subject to the following terms & conditions.

### **25 YEARS LIMITED WARRANTY ON VINYL COMPONENTS**

SGI warrants that the main sashes and frame vinyl components of the Products will be free from manufacturing defects in workmanship and materials which result in peeling flaking, chipping, cracking, blistering or corrosion for a period of twenty-five (25) years from the date of purchase from an authorized dealer or retailer.

### **20 YEARS LIMITED WARRANTY ON INSULATED GLASS**

SGI warrants that the non-laminated, insulated glass of the Products will not cause formation of condensation or dust on the inner surface due to edge seal failure for a period of twenty (20) years from the date of purchase from an authorized dealer or retailer. Any insulated glass unit with such seal failure will be repaired or replaced by SGI at its own absolute discretion.

### **7 YEARS LIMITED WARRANTY ON PAINTED PVC COMPONENTS**

Skyreach warrants that for a period of seven (7) years from the date of purchase from an authorized dealer or retailer all painted PVC

door components, door kits or complete door units will not under normal conditions, peel, chip, crack, blister, flake or corrode.

### **5 YEARS LIMITED WARRANTY ON MINI-BLINDS**

SGI warrants that all internal blind components are in good working condition without any manufacturing defects in workmanship and materials for a period of five (5) years from the date of purchase from an authorized dealer or retailer. Any defective blinds under this warranty will be repaired or replaced by SGI at its own absolute discretion.

### **1 YEAR LIMITED WARRANTY ON HARDWARE COMPONENTS**

SGI warrants that the hardware in all Products is in good working condition for a period one (1) year from the date of purchase from an authorized dealer or retailer.

### **NON-COVERAGE FROM THIS WARRANTY**

This warranty does not apply to or does not cover normal wear and tear, natural weathering, glass breakage, distortion or any failures, defects and or/ damages directly or indirectly, caused by, arising from or connected with, including but not limited to, improper use, neglect, negligence, abuse, faulty or improper installation or insulation, failure to follow installation instructions, failure to provide reasonable maintenance of the Products(s) and/or any part(s)

thereof, exposure to hazardous and/or harmful chemicals, any damages to wall surface or any structure to which Products are attached, arising from settlement distortion or warping due to extreme weather, unusual heat, movement of cracking thereof, tropical storm, earthquake, hurricane, whirlwind, tornado, cyclone, gale, snow storm, lightning, thunderstorm, fire, flood, accident, vandalism, terrorism, civil unrest, intentional damage, acts of God and all other causes which are beyond the control of SGI. This warranty does not apply to Products which have been varnished, painted or coated over the original finish done by SGI. Products having colour changes due to normal or unusual weathering is not covered under this warranty. Non-uniform colour changes caused by even exposure to sunlight are not covered under this warranty. In no event shall SGI be held liable for any labour and/or transportation costs. This warranty replaces and supersedes all other warranties, guarantees and/or obligations of SGI in all aspects. SGI is not liable for any kind of damages incurred regardless of any warranty given on the Products and the only remedial action is the enforcement of the terms and conditions contained herein. Newly purchased Products are covered by this warranty for the duration as stipulated above. All replacement Products and repaired Products are covered only by the remaining unexpired warranty period from the date of original purchase of Products.

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ORAL REPRESENTATION AND/OR WARRANTY FROM ANY PERSON, PARTY, AUTHORIZED DEALER AND/OR AUTHORIZED RETAILER DOES NOT FORM PART OF NOR DOES IT ALTER ANY PART OF THE LIMITED PRORATED WARRANTY CONTAINED HEREIN.

If any clause, condition, term or any part thereof in this Warranty is unenforceable or prohibited by law in your jurisdiction, then such clause, condition, term or any part thereof shall be amended at the absolute discretion of SGI and is hereby amended so as to be in compliance with the said law, but if such clause, condition term or any part thereof cannot be amended so as to be in compliance with such law, then such clause, condition term or any part thereof is severable from this Warranty and all the rest of the clauses, conditions, terms and any part thereof contained in this Warranty shall remain unimpaired.

### WARRANTY CLAIM PROCEDURE

Where the Product is found to be defective and is covered by this warranty, please contact your authorized dealer immediately and provide the nature of the defect, your contact information, the date of original purchase with the original invoice. No claims will be accepted directly from the end user but must be submitted through the authorized dealer or retailer. Claims that are submitted outside of the stipulated warranty time period are deemed invalid.

SGI reserves the right to modify, change and/or discontinue any of its Products, including but not limited to Product model, type and colour, without giving any notice to the original purchaser who waives his, her or their rights to any claims connected to such change, modification or discontinuance. If a Product under this warranty is no longer available, SGI has the absolute right and discretion to substitute another product which is of equal or better quality or value for the defective Product returned by the original purchaser.

### EVALUATION PROCEDURE

If the Product or any component thereof fails to operate, your installation contractor or company from which the Products were purchased is required to diagnose the problem to find an appropriate solution. However, if the problem cannot be fixed and the product is found to be defective, SGI upon receipt of the report, original SGI Invoice and service request form from the contractor, dealer or retailer, at its own discretion has the options of (1) replacement of the Product or the component only at no cost to the original purchaser. SGI will not be held responsible for additional charges such as freight costs, delivery charges, re-installation charges or any other material used. (2) dispatch of its own technician to provide assistance to your contractor to fix the problem, in which case the installation person must be present, (3) refund the net sale price to the original purchaser after deduction of the value of the Product used by the original purchaser from the date of purchase to the date when the problem occurs, such value is determined by SGI at its own discretion.

*SGI reserves the right to change, amend, revise, and modify any or all parts of this warranty at any time without notice.*